



HM Prison &
Probation Service

HMP DARTMOOR

VISITS INFORMATION

August, 2020



VISITS

Please read the following information as there are a number of changes to procedures that you may have previously been used to.

These changes are necessary to ensure the safety of our community, and those who live, work or visit here.

SAME HOUSEHOLD

We are currently only able to accept bookings for individuals from the same household.

NUMBER OF VISITORS ALLOWED

There are also restrictions on the numbers of visitors allowed, and their relationship to the individual that they are visiting. If you do not fall into one of the categories below, you will not be able to book a visit at this time.

A maximum of 3 visitors:

- **A single adult**
- **Two adults**
- **A single adult and 2 dependent children**
- **Two adults and 1 dependent child**

An adult is someone aged 18 or over who must be a partner, parent, foster-parent, grandparent, carer or significant other.

A dependent child is the son or daughter of the person being visited.

THOSE PERSONS UNABLE TO VISIT

We regret that, at present, the following persons are unable to visit:

- Anyone who is symptomatic, been asked to self-isolate, has come into contact with anyone who has symptoms or is self-isolating. These symptoms are - recent onset of a new continuous cough or a high temperature or a loss of, or change in, normal sense of taste or smell; even if these symptoms are mild.

- Anyone displaying a raised temperature at the point of arrival at the Prison – your temperature will be checked.
- Anyone who lives within a geographical area identified via GOV.UK as an outbreak community with travel restrictions.

PRISONERS WHO CANNOT HAVE A VISIT AT THIS TIME

All prisoners may be visited, except for the following:

- All prisoners who have arrived at HMP Dartmoor within the last fourteen days.
- Prisoners currently isolating with possible COVID-19 symptoms.

DURATION OF VISIT – 1 HOUR

Due to the need for social distancing, we have devised a ‘core’ visit of a maximum of **one hour**. There will be 1 session in the morning and 1 session in the afternoon. Due to staggered visits everyone will get a 1 hour visit within the 2 hour visit session to allow for entry, exit and cleaning.

This will take place:

Thursday 09:30- 11:30 and Thursday 14:00-16:00

Friday 09:30-11:30 and Friday 14:00-16:00

Saturday 09:30-11:30 and Saturday 14:00-16:00

Sunday 09:30-11:30 and Sunday 14:00-16:00

Please note that visits sessions will be on a rotational wing basis. This is to reduce the risk of a prison wide outbreak and to ensure fairness. You will have been informed of the slots available when you booked.

ARRIVAL

Please arrive at the visitor’s entrance to HMP Dartmoor at your allocated time. It is advised not to arrive any earlier than 15 minutes prior to the start of your visit.

Please note that late entry will not be permitted.

As there will only be 5 groups of visitors there will be guides on the floor outside the entrance in which to stand to ensure social distancing is followed.

Each group will be staggered whilst booking in and then escorted to the Visits Hall approximately 5- 10 minutes apart.

You will be asked to wait in line outside the Prison until told to proceed.

The Gate Staff will check your documents and ID and issue you with a wristband to confirm your identify.

The Choices staff will ask you some questions regarding your demographics and travelling distance.

HEALTH QUESTIONNAIRE

You will also be asked about COVID-19 symptoms via a Health questionnaire.

VISITORS WITH CARS

If you have travelled by car you will be asked to return to your car to drop off your belongings and to complete the Health questionnaire. You will then re-join the queue and hand-in the questionnaire to staff.

VISITORS TRAVELLING BY TAXI OR PUBLIC TRANSPORT

If you have travelled by Taxi or public transport you will be able to put your belongings in a small safety box. You will complete the Health questionnaire at the Gate and hand-in to staff.

Please bring only essential items with you as there will be no facility to hold any large items.

NON-CONTACT TEMPERATURE CHECK

Upon your second appearance at the Gate you will be required to wash your hands thoroughly and have a non-contact temperature check which will be carried out by staff. This will be recorded on the completed Health questionnaire.

If you refuse this test, or if the test shows that you have a higher than normal temperature, you will not be able to visit. This is for everyone's safety.

FACE COVERING

You will be issued with a Face-Covering which you will wear for the duration of the visit. This is a requirement for all visitors over the age of 11.

If you remove your face covering your visit may be terminated. Removal should only happen if requested to do so by staff for the purpose of identification and searching.

CONTACT FREE AND SOCIAL DISTANCING

All visits are contact free at present.

This means that, unfortunately, you are unable to touch, hug or kiss the person that you are visiting.

We accept that this may be difficult, but it is a condition of re-establishing face to face visits and is absolutely essential in preventing any possible spread of the COVID-19 virus.

It is expected that visitors will observe social distancing and other visit rules throughout the visit including any specific instructions offered by staff. Failure to do so on the part of either the visitors or prisoners will result in a warning. Repeated or serious violations may result in the visit being ended early.

SEATING

The tables and chairs will be laid out in the Visits Hall to ensure that two metres social distancing is being adhered to. Please do not move the seating in any way.

Please remain seated for the duration of your visit.

TOILETS

Toilets will be locked for the duration of the visits session and are only available upon request. This is to ensure thorough cleaning after each use.

Please try and use the toilets in Princetown (opposite the Plume of Feathers) prior to your visit.

REFRESHMENTS

We regret that to prevent the spread of infection, no refreshment facilities are being served in the Visits Hall, however sealed bottled water will be available upon request.

CHILDREN'S PLAY AREA

To prevent the risk of transmission, the children's play area will remain closed at the present time and there will be no access to toys, books and games.

Please consider this before you choose to bring children on a social visit during the current restrictions. They will be expected to remain seated at all times during the visit.





PROPERTY

We regret that no property can be accepted through visits for prisoners at present, such as books etc.

VISITORS CENTRE

Our Visitor Centre is very small, and as such is unable to guarantee social distancing. Therefore, we regret that at this time, it will remain closed.

Further information is available on the HMPPS Website and Choiceshelpsfamilies Website.

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|  | <p>A single adult (aged 18 or over) who must be: a partner, parent, foster-parent, grandparent, carer, or significant other.¹</p> |
|  | <p>Two adults (aged 18 or over) who must be: two parents, two foster parents, two grandparents, two adult immediate relatives or significant other¹, or a mixture of these (e.g. a parent and a grandparent), but all visitors <u>must live together as part of the same household.</u>¹</p> |
|  | <p>A single adult (aged 18 or over) who must be: a partner, parent, foster-parent, grandparent, carer or adult close relative or significant other;¹ and</p> <p>up to two dependent children (e.g. son, daughter) of the person being visited</p> <p>All visitors (adult and children) <u>must live together as part of the same household.</u></p> |
|  | <p>Two adults (aged 18 or over) who must be: two parents, two foster parents, two grandparents, two adult immediate relatives or significant other¹, or a mixture of these (e.g. a parent and a grandparent); and</p> <p>one dependent child (e.g. son, daughter) of the person being visited</p> <p>All visitors <u>must live together as part of the same household.</u>²</p> |

¹ Where parents are not living together but are part of the same household bubble for a dependent child both parents will be allowed to visit